

May 11, 2007

Remax of Valencia  
25101 The Old Road  
Santa Clarita, CA. 91381

Attn Neal

Hi Neal, I wanted to let you know how much I appreciate everything you did for me during the sale of my house. Your staff, Barbara, Nathan and even Glenoaks Escrow were just great. They, and you, always returned my calls, and if I asked for something, anything from more flyers to just listening to me talk and ask questions, I never felt like a nuisance. (I actually know when people are rolling their eyes over the phone). Thank you so much for your unfailing courtesy and professionalism and your diligence in getting me the best price. You always left me with the feeling that you were working on my behalf and that I had made a friend in the bargain. If I should ever meet anyone in this part of the country who wants to move to Southern California I'll give them your card. You can use me for a reference anytime.

Regards,

Betsy Parrini  
201 Sims Rd  
Maryville, Tn  
865-233-2651  
818-395-0688 cell

