

Dear Neal:

I wanted to thank-you for a job well done. I have lived a long time and over the years I feel I have learned to sense what people are made of. When I met you I knew you were an honorable man and you have proven to be just that. The pleasant surprise is that you have a team of people helping you that are just as impressive. Marcus, Barbara, and Chad were all very helpful in a caring way and I really appreciated that. Everything you promised me you delivered and sometimes you exceeded my expectations. You are my first positive experience with a realtor, and I have told several people how great you are and will continue to do so. I also want to thank you for our new renters Roy and Sharon, unfortunately they can only stay for 6 months-but they are wonderful people and that gives us a little time to find someone else for a 1 year lease. Thanks also for covering the cost of the permits, the plumbing was our greatest concern and there were times when I thought this problem wouldn't be resolved..but it all worked out in the end.

Well I think our work is done, but I will definitely call you the next time I need to sell a property.

Sincerely,

Susan and Ken Plumb